



## Australia's only premium OSHC provider has arrived at Dingley Primary School to provide next-level experiences for your kids.

Team Holiday is a multi-award winning holiday program provider. Having developed a strong reputation as the leader in the vacation care sector by providing the highest quality school holiday programs, we're now bringing that renowned level of service excellence to before and after care.

Our reputation as a sector leader is built on our commitment to providing children with the best possible experiences. The Team Holiday core values of Fun, Service Excellence and Safety drive everything we do.

Over **95% of parents** rated us higher than any other holiday program.

### Why Team Holiday?

- **Higher educator-to-child ratios** than any other provider
- **Teacher-qualified** or equivalent educators
- Focus on **high level of research and development** for every child experience
- **Enriching environments** that are clean, well-resourced, vibrant and safe with a variety of zones, stations and play areas promoting choice.
- **Awesome daily experiences**, sports clinics, games, theme days, arts and crafts and much more.

### KEY CONTACTS

#### Dingley Director of Service

Mobile

Email

#### Team Holiday HQ

Phone: 03 9532 0366

Email: [info@teamholiday.com.au](mailto:info@teamholiday.com.au)

Team  
HOLIDAY

Discover more at

[www.teamholiday.com.au](http://www.teamholiday.com.au)

## OPERATIONAL HOURS

Before School Program	6:45am – 8:45am
After School Program	3:30pm – 6:15pm
Holiday Program	7am – 6pm

## THE NITTY GRITTY

To 'Join in the Fun' register your child today at [www.teamholiday.com.au](http://www.teamholiday.com.au)

For Current fees please go to <https://www.teamholiday.com.au/dingley-ba>

### **Bookings and Cancellations**

Bookings and Cancellations can be made online up until 11:59pm the day before the session, simply log in to your account and select the days you do/don't require.

For any '**on the day**' bookings or cancellations, please contact the service directly

In the event of a medical illness, please email a medical certificate to [info@teamholiday.com.au](mailto:info@teamholiday.com.au) before the charge date to receive no charge for the dates session.

Cancellations made within 48hours of the session starting will incur the normal fee as an allowable absence and will be charged accordingly.

There are no charges for cancellations made before the deadline.

### **Late Booking Fee**

For any bookings made within 24 hours of the session commencing an additional \$5 late booking fee will be charged. This will be included in the attendance sessions total fee. To avoid late surges in bookings, we encourage families to book earlier so that we can staff, plan experiences and resources accordingly.

### **Late Pick Up**

If your child/ren are collected after the service closing time, you will be charged a fee of \$15 per 15 minutes or part thereof, per family.



Discover more at  
[www.teamholiday.com.au](http://www.teamholiday.com.au)